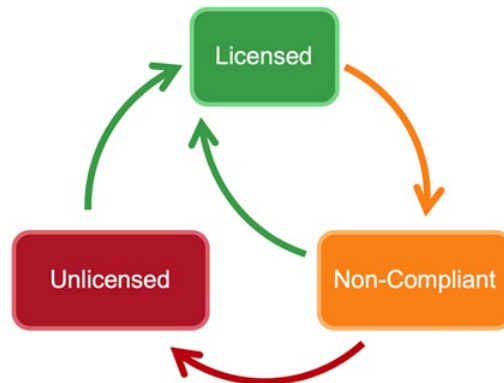




# Cradlepoint Automated License Verification Drawer Statement

July 17, 2019

To help customers manage their NetCloud subscriptions and endpoint licensing, Cradlepoint has introduced new subscription management capabilities that keep track of each NetCloud subscription and its corresponding endpoint license(s). With this new management capability, Cradlepoint is also implementing subscription enforcement to ensure compliance with our existing Terms of Service and software End-of-Life (EOL) policies. If customers have endpoints (routers, gateways, or access points) that do not have an active subscription, those endpoints will go through three stages, determined by our automated license verification.

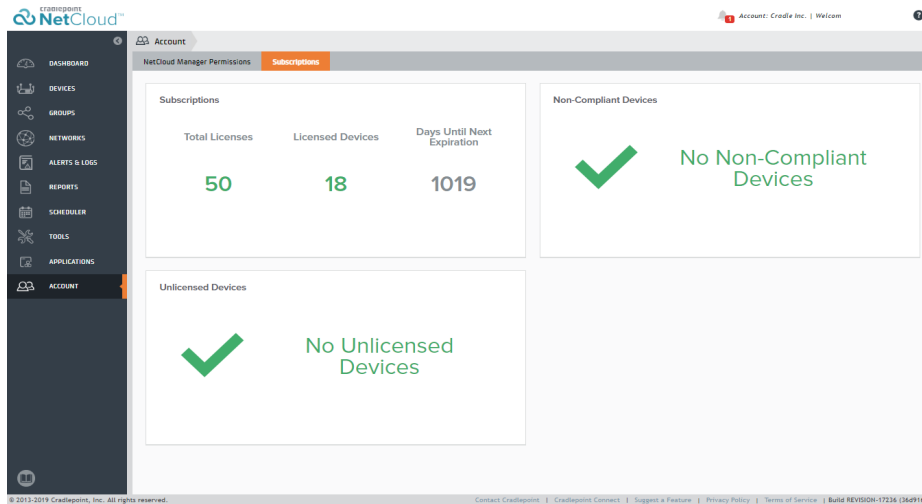


With automated license verification, NetCloud identifies a device that does not have a license to an active subscription as “**Non-Compliant**.” The time a device is labeled Non-Compliant is a remediation period that lasts 30-days, where devices maintain their current routing capabilities and NetCloud Essentials functionality but lose access to some advanced features. The reduced services a customer will see on Non-Compliant devices include features like these:

FEATURES TURNED OFF DURING NON-COMPLIANT REMEDIATION PERIOD			
Package Type	Advanced Security	Advanced Visibility/Analytics	Other
Branch	<ul style="list-style-type: none"> <li>CP Secure Threat Management</li> <li>CP Secure Web Filter</li> <li>Zscaler</li> </ul>	<ul style="list-style-type: none"> <li>Health and Client Dashboards</li> <li>Application Traffic Analytics</li> <li>Data Usage Analytics</li> </ul>	<ul style="list-style-type: none"> <li>SDK</li> <li>GeoView Location Services</li> </ul>
Mobile			<ul style="list-style-type: none"> <li>SDK</li> <li>GeoView Location Services and Location Tracking</li> </ul>
Branch Access		<ul style="list-style-type: none"> <li>Advanced Real-Time Status</li> </ul>	<ul style="list-style-type: none"> <li>SDK</li> </ul>
Branch LTE Adapter		<ul style="list-style-type: none"> <li>Health Dashboards</li> <li>Data Usage Analytics</li> <li>Advanced Real-Time Status</li> </ul>	<ul style="list-style-type: none"> <li>Remote Connect/Out of Band Management</li> <li>GeoView Location Services</li> </ul>
IoT	<ul style="list-style-type: none"> <li>Zscaler</li> </ul>	<ul style="list-style-type: none"> <li>Health Dashboards</li> <li>LAN Client Dashboard</li> <li>Data Usage Analytics</li> <li>Advanced Real-Time Status</li> </ul>	<ul style="list-style-type: none"> <li>VPN &amp; Tunneling</li> <li>LAN (VRRP, STP)</li> <li>Remote Connect/Out of Band Management</li> <li>GeoView Location Services</li> </ul>



If these Non-Compliant endpoints are not assigned a license within the 30-day period, they become “**Unlicensed.**” Visibility to these devices is provided in the Account Subscription tab in Non-Compliant and Unlicensed cards.



Once an endpoint is “Unlicensed”, it will lose access to NetCloud Manager and will continue with essential routing capabilities and its last basic configuration; however, your network may be impacted in other ways. More specifically, for an Unlicensed device:

FEATURES TURNED OFF WHILE DEVICE IS UNLICENSED	
<b>All Package Types</b>	<ul style="list-style-type: none"> <li>• Anything that was disabled at Non-Compliant remains disabled</li> <li>• Device can no longer be managed in NetCloud Manager</li> <li>• Device can no longer upgrade NetCloud OS to current version</li> <li>• Device will no longer support NetCloud Perimeter</li> <li>• Device will no longer be able to attach to API or SDK applications</li> <li>• Device can no longer act as a hub in Auto VPN and will no longer be able to connect as a spoke</li> </ul>
	<p><b>Configuration changes will be disabled, and many features will remain fully functional based on their last configuration:</b></p> <ul style="list-style-type: none"> <li>• QoS, Traffic Steering, Static or Policy Routes, Enterprise Routing, VPN &amp; Tunneling</li> <li>• Zone firewall and basic URL web filtering</li> <li>• LAN protocols remain at last config, with VRRP, STP, and LLDP disabled</li> <li>• WiFi</li> </ul>

A device can stay Unlicensed indefinitely, and full device functionality will be restored when proper licensing is applied.

Customers with any questions about their NetCloud subscriptions should see the [Cradlepoint Subscription page](#) and/or contact [servicessupport@cradlepoint.com](mailto:servicessupport@cradlepoint.com).